

Customer Information for Finding IT Products Printed Through Heritage Makers

When you purchase You're IT Tribute hardcover storybooks, display folds and custom-made greeting cards the following steps will occur:

1. **Purchase It:** Purchasing of your selected product will occur through Finding IT. For the display fold and the custom-made greeting cards you will be charged:

- tax through Finding IT at the time of purchase,
- and shipping through Heritage Makers at the time of printing.

For Hardcover Storybooks, you will be charged in two payments for the full price of the product. While the You're IT Storybooks are either 29 pages (short) or 53 pages (long) in length, your account must be set-up with the standard size storybook available through Heritage Makers which is 21 pages. For the additional pages needed to complete the You're IT Storybook you will have a secondary charge at the time of printing from Heritage Makers. Details regarding the two step storybook purchase include:

SHORT 1) 64.95 *(includes payment for first 21 pages, artwork & 1 commemorative card pack)*
+ the tax: to Finding IT

2) 8.00 *(includes payment for pages 22-29)*
+ tax on these additional pages & shipping: to Heritage Makers

\$72.95 *(+ tax & shipping noted above)*

LONG 1) 65.27 *(includes payment for first 21 pages, artwork & 1 commemorative card pack)*
+ the tax: to Finding IT

2) 31.68 *(includes payment for pages 22-53)*
+ tax on these additional pages & shipping: to Heritage Makers

\$96.95 *(+ tax & shipping noted above)*

2. **Your Account - Set It Up:** Finding IT sets up an online account for you at Heritage Makers which will include the products you purchased. We will notify you by email upon completion and provide you the necessary details to access your account and products.

3. **Access It:** Upon logging into your Heritage Maker account you will find:

- a. Templates of the products you purchased. For the display fold and custom-made greeting card you will have the appropriate number of credits (3 or 10) of the same product based on your purchased. Remember you can print each of products (i.e. credits) at the same time or different times.

- b. You're IT artwork available for use in personalizing and designing your product. For the custom-made greeting cards this includes embellishments of quotes and beautifully illustrated images.
4. **Design It:** You will personally design each of your products. Add your own messages and upload your own pictures as you wish to create a one-of-a-kind gift. Work on your projects according to your time, including saving your ideas to date and your final products for printing later. (Products are good for 1 year from the date you purchased it.) You will also have access to Heritage Makers customer service for questions regarding use and technical assistance.
5. **Print It:** When you've completed an item and you are ready to receive your final product you will be ready to publish your product. This will include:
- utilizing your publishing credit set-up in your account at the time of purchase,
 - and providing a credit card to Heritage Makers to pay for the shipping.
- (As a reminder: the storybooks have an additional Heritage Maker charge for the product - see #1).*
6. **Receive It:** You can expect your one-of-a-kind personalized product to arrive in 2 to 3 weeks. When requesting to print you may choose to have your final product shipped to you or your recipient.

For Information Contact:  www.FindingIT.com